

UNIVERSITY OF GREATER MANCHESTER

OFF CAMPUS DIVISION

INSTITUTE OF DEVELOPMENT MANAGEMENT

MSC PROJECT MANAGEMENT

SEMESTER 1 EXAMINATION 2025/2026

**STRATEGIES FOR QUALITY MANAGEMENT IN
PROJECTS**

MODULE NO: PMT 7013

Date: Saturday 31st January 2026

Time: 9 AM to 12 PM

INSTRUCTIONS TO CANDIDATES:

There are SIX (6) questions on this paper.

Answer FOUR (4) questions.

All questions carry equal marks.

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Question 1

One of the enablers of project quality is “people.” With practical examples analyse the role of people in achieving project quality? **(Total 25 marks)**

Question 2

Analyse the relative advantages and disadvantages of traditional perspectives on managing quality in projects compared to current thinking. Use a programme you are familiar with to illustrate your points. **(Total 25 marks)**

Question 3

Control Quality is the process of monitoring and recording results of executing the quality activities to assess performance and recommend necessary changes. Apply the input, tools and techniques and output of this process into a project of your choice. **(Total 25 marks)**

Question 4

Quality Excellence Begins with Strategic Quality Planning. Two of the strategic phases is the research phase and the strategic phase which includes all of the steps required to develop the strategic quality plan. Apply the strategic phase in a project of your choice. **(Total 25 marks)**

Question 5

In their pursuit of TQM, organisations around the world began turning to quality awards programs for more than just the recognition such programs offered. Industries realised that the awards also offered models and tools for implementing a quality strategy, benchmarking best practices, performing self- assessment and ultimately achieving improvements. Using an organisation of your choice provide an analysis how the organisation you chose could qualify for one of the awards. **(Total 25 marks)**

Question 6

Organisation create environments that either make them achieve quality excellence or fail, both leads to cost of quality. Cost of quality is a methodology that allows organisations to quantify the financial impact of quality issues and identify opportunities. Critically analyse the cost of quality in project management. **(Total 25 marks)**

END OF QUESTIONS